LEICESTERSHIRE COUNTY COUNCIL SCRUTINY COMMISSION

PLACE MARKETING UPDATE

10 APRIL 2019

MARK OAKLEY
DIRECTOR OF INWARD INVESTMENT AND PLACE MARKETING

- Partnership Working
- Core functions progress and planned activities
 - Inward Investment
 - Place Marketing
 - Strategic Tourism

PARTNERSHIP WORKING

Political Leadership

City Mayor and Leader

Place Marketing
Strategic Management Group

Mike Dalzell

Tom Purnell

Louise Driver

Mark Oakley

Place Marketing Co-ordination Group

- Quarterly
- Chaired between Mike/Tom
- Performance reporting from Team

Mandip Rai LLEP

Advisory Bodies

- Advising strategic direction
- Recommending delivery
- Non decision making

Chair Tourism Advisory Board

Chair
Strategic Marketing Group

Chair Ambassador Group



Place Marketing Team

Strategic Tourism - Destination Management Organisation, Visit Britain
Place Marketing – Strategic place marketing, PR
Inward Investment – Inward investment service, DIT, Midlands Engine

PLACE MARKETING - CORE DELIVERY TEAM

MARK OAKLEY - DIRECTOR OF INWARD INVESTMENT AND PLACE MARKETING

INWARD INVESTMENT

PANKAJ MISTRY INWARD INVESTMENT MANAGER

PROPOSED NEW
INWARD INVESTMENT
(SECONDMENT)

IBRAHIM ELIAS
PROJECT OFFICER
(INWARD INVESTMENT)

PLACE MARKETING

BRIAN LISOWY
PLACE MARKETING
MANAGER

KAMALJIT DHINSA COMMUNICATIONS & MARKETING OFFICER

JON CHAMBERS
GRADUATE PROJECT
OFFICER

STRATEGIC TOURISM

SALLY COLEMAN
STRATEGIC TOURISM
MANAGER
(SECONDMENT)

INWARD INVESTMENT

INWARD INVESTMENT

- Handholding inward investment/business relocation enquiries
 - Maintaining up-to-date commercial site and premises database; Property and site selection support for businesses
- Business Ambassadors advisory group being shaped to support activity FDi Award 2018
- Strategic Site data and fold out map delivered in March 19
- Team Leicester/MIPIM pre / March 19 / post in May/June 19
- Supporting Districts and Enterprise Zones, including "InvestinHarborough" launch
- LinkedIn social media for raising business profile from Spring 19
- New Inward Investment website, sector data bank, image/content and e-marketing collateral
- Working with DIT, including High Potential Opportunities Space prospectus
- Additional county funded post will increase capacity interviews today

INWARD INVESTMENT









A great place

for business











Midlands providing nearly 500,000 jobs and over 42,400 trading businesses











PLACE MARKETING

PLACE MARKETING

- Supporting development and delivery of key Inward Investment and Strategic Tourism initiatives
 - Developing key messages
 - Designing effective campaigns, PR consultancy engaged
 - Improving and managing website assets and social media
 - Welcome to Leicestershire Guide
 - Co-ordinating delivery of Inward Investment Promotion Project
- High level Strategic Marketing Group established

STRATEGIC MARKETING GROUP

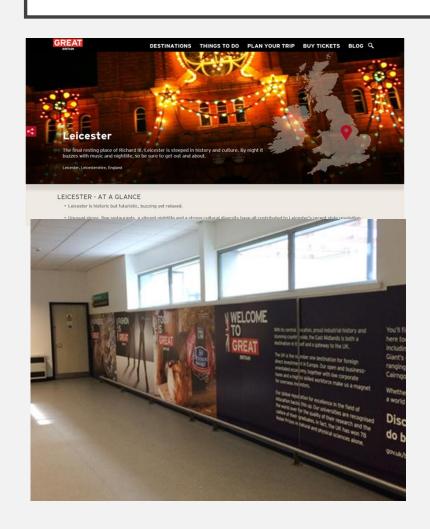
- Inaugural meeting of partners and stakeholders held in March
- Key objective is to align the place messages for the city and county in partner and stakeholder communications and marketing campaigns and support place marketing activities
- Initial membership includes:
 - Leicester City Council and Leicestershire County Council
 - Leicester & Leicestershire Enterprise Partnership
 - University of Leicester; De Montfort University; Loughborough University
 - BID Leicester
 - East Midlands Chamber and Federation of Small Businesses (FSB)
- Shared research of perception, unified key messages, improved co-ordination of communication
- Partnership working critical to amplify voice including private sector with Advisory Bodies/Groups

STRATEGIC TOURISM

STRATEGIC TOURISM

- Tourism Advisory Board set up in 2017, private sector led, chaired by Sharon Redrobe Twycross Zoo
- Developing Tourism Growth Plan
 - Tourism growth ambitions data capture exercise nearly 50 projects from 26 organisations
 - Melton's draft Destination Management Plan, Charnwood Tourism Blueprint & City Tourism Action Plan refresh will support development
 - STEAM data commissioned improving sector intelligence
- Exploring support for business tourism
 - Business tourism delegate typically spends 4 times that of a leisure visitor and frequently stays overnight
 - Great location for business tourism and good value
 - L&L has over 140 meeting and event spaces that can cater for 5 to 2,500 delegates
 - Stakeholder workshops 27 March to consider shaping model and interest from private sector
- Sector engagement (district tourism partnerships) and champion (Visit England, Midlands Engine)

TOURISM BRANDING



Developed tourism brand concept

- Uncover The Story
 - Building a distinctive tourism identity and improving sector cohesion
 - Theme to package and connect tourism products (e.g. at trade shows) and provide a platform to introduce visitors to the range of tourism experiences
 - Theme to inspire PR and marketing campaigns, itineraries for group travel and short breaks

Mark Oakley

Director of Inward Investment and Place Marketing

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